

**Centre for Rural and Northern Health Research (CRaNHR)  
Laurentian University**

**Health Care Research Seminar Series 2003-2004**

**Wednesday, March 24, 2004  
12:00 to 1:00 pm**

Room 105 *Boardroom*  
Health Sciences Education Resource Centre  
Laurentian University

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**Does Nurse Triage Decrease Deferrable Visits? Results  
from a Randomized Controlled Trial**

**Hui Lee, M.D., F.R.C.P.C.**

General Internist

*Group Health Centre, Sault Area Hospital  
Sault Ste. Marie*

**John Hogenbirk, M.Sc.**

Senior Researcher

*Centre for Rural and Northern Health Research  
Laurentian University*

The **Centre for Rural and Northern Health Research** (CRaNHR) and the **Group Health Centre** (GHC) recently completed a randomized controlled trial (RCT) of the impact of triage on patients' use of medical services. Medical service use was obtained from the GHC electronic medical records for 1057 patients over 14 months. Results of the RCT will be presented to show the effect, if any, of triage promotion on the number of medical visits to the Sault Area Hospital or to the Group Health Centre for different categories of potentially deferrable visits.

**Dr. Hui Lee** is a General Internist with the Group Health Centre and the Sault Area Hospital. In addition, Dr. Lee is a Clinical Assistant Professor with the Department of Medicine at McMaster University. Dr. Lee is interested in clinical research, evidence-based medicine, and improving health service delivery. He is the recipient of the 1999 NOFM Teaching Award and the 2002 CPSO Council Award.

**John Hogenbirk** is a Senior Researcher with the Centre for Rural and Northern Health Research, Laurentian University. He has been working on telehealth for over 5 years including research on telemedicine reimbursement and licensure issues, an evaluation of a triage pilot project, a randomized controlled trial of triage services, and an environmental scan of telehealth human resource issues.

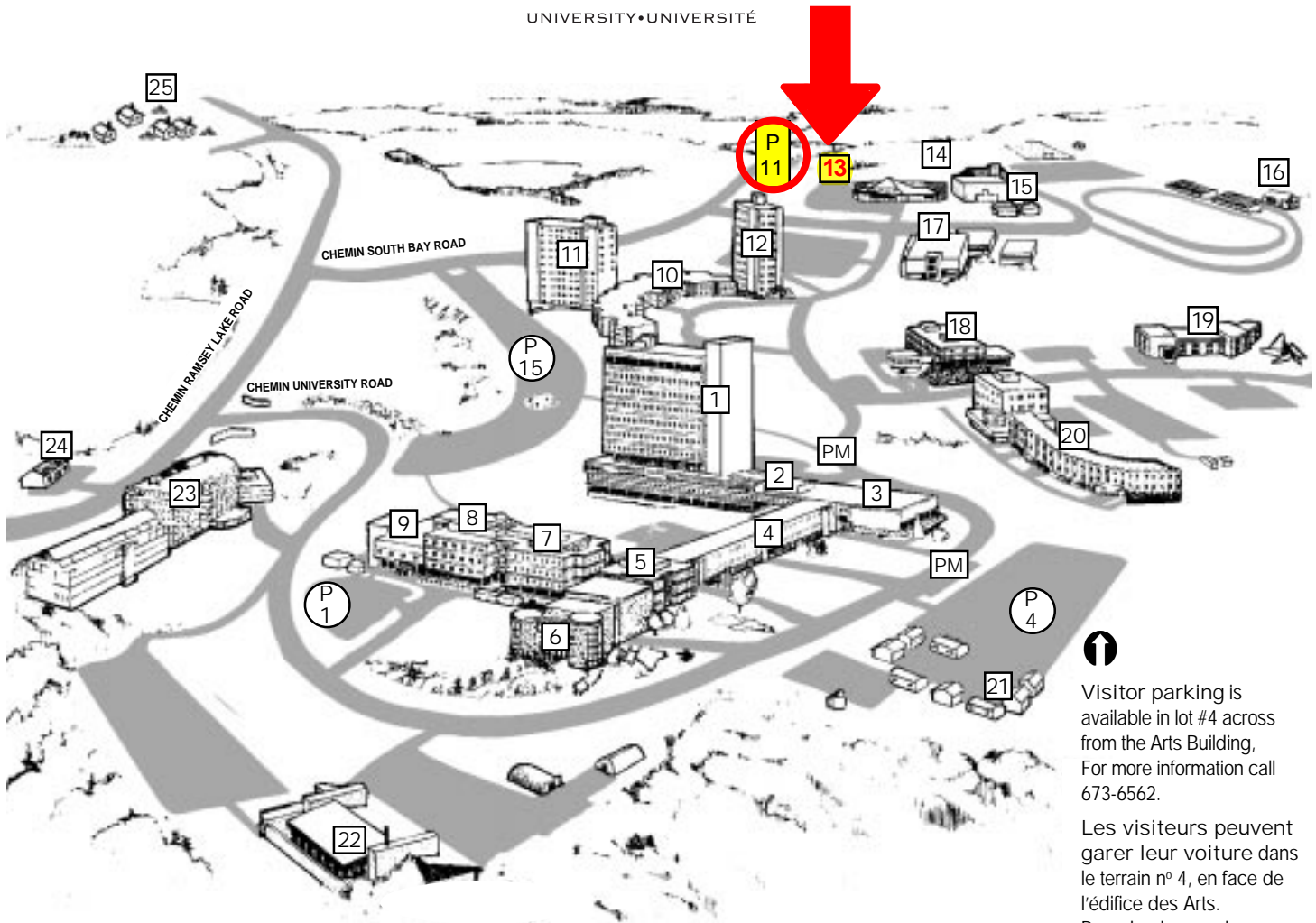
**This free seminar is open to all interested persons**

Bring your lunches – coffee, tea, and juice provided  
(Pay parking available in Parking Lot #11)

Call Linda Liboiron-Grenier at 675-1151 ext. 4358 for more information

# Laurentian Laurentienne

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Visitor parking is available in lot #4 across from the Arts Building, For more information call 673-6562.

Les visiteurs peuvent garer leur voiture dans le terrain n° 4, en face de l'édifice des Arts. Pour de plus amples renseignements composez le 673-6562.

**PM** Parking metres / Parcomètres

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| <p>1 Édifice R.D. Parker Building (L)<br/>2nd Floor - LU Bookstore<br/>2<sup>e</sup> étage - Librairie de l'UL</p> <p>2 Student Centre étudiant (SCE)</p> <p>3 Great Hall / Grand Salon</p> <p>4 Édifice des Arts Building (A)</p> <p>5 Classroom Building (C)<br/>Édifice des classes</p> <p>6 Bibliothèque J.N. Desmarais Library (J)</p> <p>7 Science I Building (S)<br/>Édifice des sciences I</p> <p>8 Science II Building (F)<br/>Édifice des sciences II</p> <p>9 Auditorium Fraser Auditorium (FA)</p> | <p>10 Single Student Residence<br/>Résidence des étudiants célibataires</p> <p>11 Married/Mature Student Residence<br/>Résidence des étudiants mariés et adultes</p> <p>12 University College Residence<br/>Résidence du Collège universitaire</p> <p><b>13 Health Sciences (H)<br/>Education Resource Centre<br/>Centre de ressources pour l'éducation en matière de santé</b></p> <p>14 Centre d'éducation (B)<br/>physique B.F. Avery<br/>Physical Education Centre</p> | <p>15 Child and Family Centre (Laurentian)<br/>Centre familial Laurentien</p> <p>16 Outdoor Centre de plein air</p> <p>17 Pavillon Alphonse Raymond Building (E)</p> <p>18 Université Huntington University (HU)</p> <p>19 Université Thorneloe University (T)</p> <p>20 University of Sudbury (US)<br/>Université de Sudbury</p> <p>21 Arts Portables<br/>Classes temporaires (arts)</p> <p>22 Maintenance and Security Building<br/>Édifice de l'entretien et de la sécurité</p> <p>23 Mines and Minerals Research Centre<br/>Centre de recherche minière</p> <p>24 Chalet Robertson Cottage</p> <p>25 Cooperative Freshwater Ecology Unit<br/>Unité conjointe d'écologie d'eau douce</p> |
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